



Head Teacher:

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Dear Parents and Carers,

Clubhouse Update

We have recently received a concern regarding the new wraparound care booking system. Currently, families are able to secure places for the year and make monthly payments, and there is understandable concern that a different booking model could leave some families worried about accessing childcare when they need it.

Firstly, I would like to reassure all families that we are listening carefully to this feedback. We understand how important reliable childcare is, and we are actively exploring whether there is a way to incorporate a longer-term booking option that provides greater certainty for families who require regular places throughout the year.

The reason we have taken on the provision of this club is because we want it to work for the families of Ingleby Mill. We know how busy family life can be, and our aim is to make childcare as accessible, flexible and straightforward as possible.

Most importantly, we want to reassure families that we will not leave anyone stuck without childcare while we review these concerns. If you are worried about securing a place for your child, please get in touch with us straight away. Having analysed the current uptake at Plus 5s, we have already made provision for a greater number of places than currently available.

Please be assured that our intention is never for children to miss out because a family is unable to secure a place through the booking system. If demand increases, we will look at ways to expand the provision wherever possible rather than see families unable to access the club.

In the meantime, if you have any concerns about being able to book your child into wraparound care, or if you are unable to secure the sessions you need, please contact the school as soon as possible. We will work with you directly to make arrangements and ensure that no family is left without the childcare support they need.

Thank you for your patience and feedback as we continue to develop and improve our wraparound provision. Our priority is, and always will be, to provide a service that supports our families and meets the needs of our community. We are committed to doing the very best for the children and families of Ingleby Mill and will continue to listen, adapt and improve our provision based on your feedback.

Kind regards,

Janis Williams
Head Teacher



